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ENGLISH only

28th OSCE Economic and Environmental Forum
CONCLUDING MEETING
Prague, 10-11 September 2020
Session I: Preventing and combating corruption through digital technologies
Mr.Olzhas Baktenov, Anti-Corruption Agency, Kazakhstan

ANTIKOR

PREVENTING AND COMBATING CORRUPTION THROUGH DIGITAL TECHNOLOGIES: THE CASE OF KAZAKHSTAN

E-GOVERNMENT

UN ASSESSMENT 2020

29 RANK E-GOVERNMENT DEVELOPMENT INDEX

26 RANK E-PARTICIPATION INDEX

193 countries

82.1% digital literacy level by the end of 2019

- EGOV PORTAL 10.9 mln
- EGOV MOBILE 4.3 mln users
- SOCIAL MEDIA AND MESSENGERS 1.3 mln

30% REDUCTION OF A MEDIUM PACKAGE of documents necessary for receiving a public service (from 6 to 4)

3-FOLD REDUCTION OF THE AVERAGE TIME OF SERVICE PROVISION (from 31 to 10 days)

by **110 mln** REDUCED ANNUAL DOCUMENT FLOW

83.7% PUBLIC SERVICES AVAILABLE ONLINE

TARGETS:

90% online public services

85% digital literacy level

2

QUALITY OF PUBLIC SERVICES DELIVERY

83,7 %
public services available online

348
one-stop shops

DIGITAL TOOLS FOR LAW ENFORCEMENT, JUDICIAL AND TAX AUTHORITIES

SMART COURT

>> increasing the share of cases seen in the "virtual" court

>> implementation of elements of artificial intelligence in court proceedings and ensuring internal security (video analytics)

RISK CONTROL SYSTEM

>> autoselection for a tax audit based on an assessment of the degree of risk of taxpayers

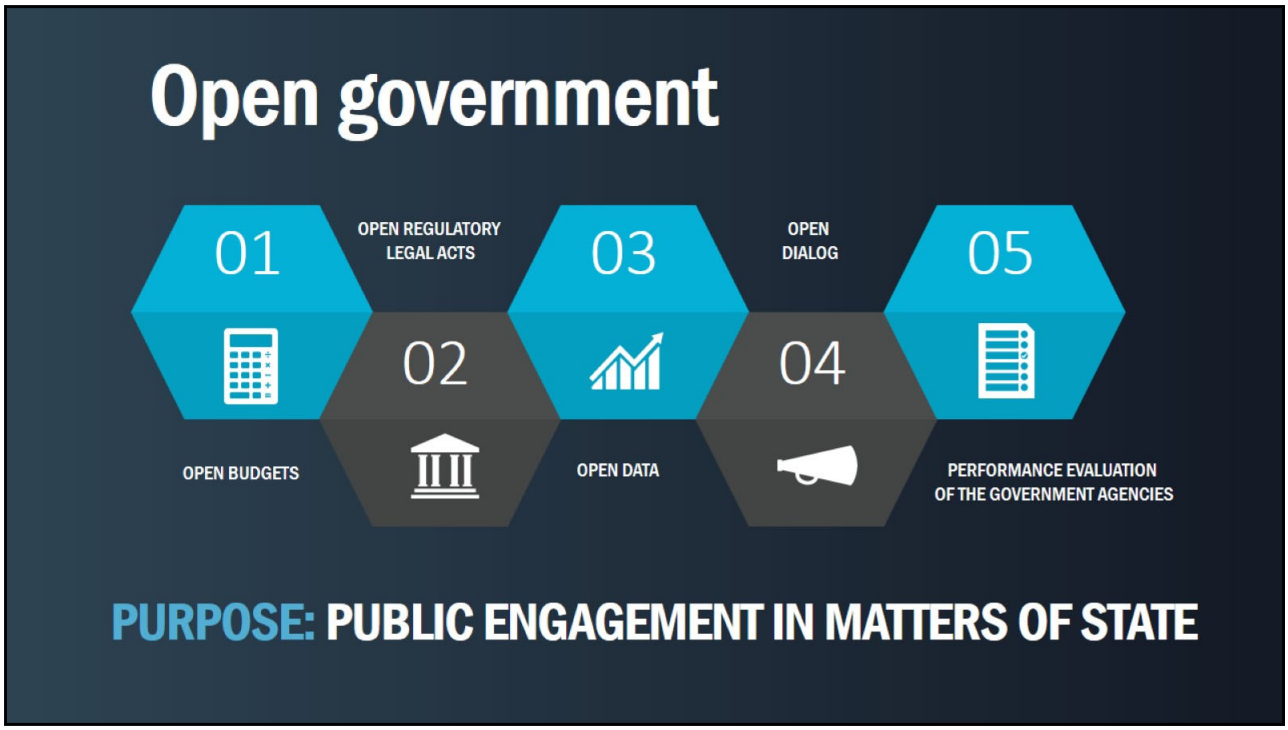
>>identification and determination of bona fide taxpayers to exclude unnecessary control measures

ASTANA-1

>> reducing the time for customs clearance of goods

>> automation of calculation, collection and accounting of payments

>> real-time monitoring, reporting and statistics


Open government
01
OPEN REGULATORY LEGAL ACTS
02
OPEN BUDGETS
03
OPEN DIALOG
04
OPEN DATA
05
PERFORMANCE EVALUATION OF THE GOVERNMENT AGENCIES
PURPOSE: PUBLIC ENGAGEMENT IN MATTERS OF STATE

INTERACTIVE MAP
OF OPEN BUDGETS
Real time detailed information on public funds allocated for construction, repairs and maintenance of city infrastructure and social facilities
Budgets published
in the amount of $17.1 bln
for 2019-2020

DIGITAL ANTIKOR

HR services

visualization of statistics

improving communication

- The use of electronic monitoring bracelets
- Increased use of electronic criminal cases
- Call Center Automation
- i-Crimcards