





Organization for Security and
Co-operation in Europe

Development of the State Customs Service Training Centre in Bishkek

Bishkek, 2009



Project Background

- The project is developed by the OSCE upon request of the State Customs Service of the Kyrgyz Republic (SCS) and is implemented by the OSCE with the support of the SCS
- A Memorandum of Understanding (MoU) between the OSCE Centre in Bishkek and the SCS on the implementation of the project "Development of the SCS Training Centre in Bishkek" was signed on 15.06.2009



Project Information

- Project duration 27 months (launched in September 2009)
- Overall budget of 1 700 000 EUR
- Team of 6
- Extra-budgetary contributions from Japan, Luxembourg and Norway

Project Objective

- To enhance the professional and technical capacities of the SCS through curriculum and staff development (approx 80%) and provision of infrastructure assistance to Customs Training Facility (approx 20%)
- To provide an opportunity to train Afghan Customs personnel and thereby promote cooperation in the customs area

Project Outputs

- Develop a training curriculum and lesson plans
- Refurbish and equip a Customs classroom designed for hands on, practical exercises and learning
- Kyrgyz and Afghan instructors trained and mentored

Comprehensive Training for Customs

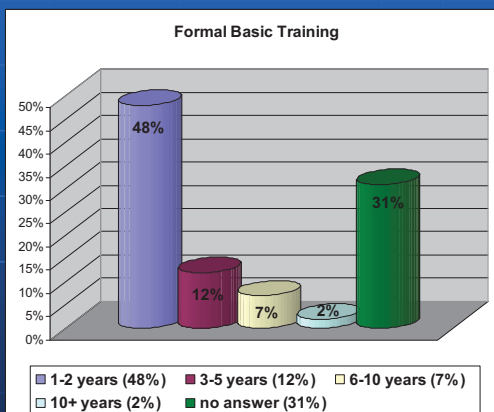
- SCS seeks a sustainable Kyrgyz academic training system with a fully developed and comprehensive basic training curriculum, as well as a structured retraining and advanced training curriculum for the Customs Service.
- There is a need to develop the organizational priorities, to train and mentor instructors and together produce and deliver the training courses that comprise the national curriculum for the SCS.

Customs Training Needs Assessment Kyrgyzstan 2010

Sources:

- Outstanding cooperation between Kyrgyz SCS and OSCE Project Team
- Desk study of past training offered by all sources
- Field study including oral interviews
- Written survey sent to all members of SCS, including management, with a completion rate of 66%. (788)
- Consultations with Management
- Basic and Advanced Courses Audit

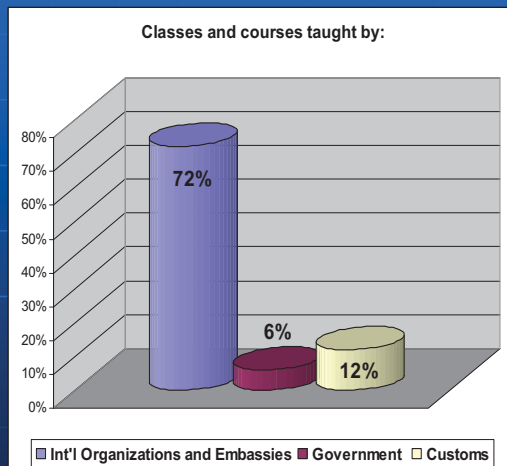
Current Levels of Training for Kyrgyz Customs



Statistics show that most younger officers have received a basic course. Basic training is a pre-requisite for entry level officer, but the senior level officer is not required nor given the opportunity for continuous advanced training.

Different Sources of Training

- Percentage of classes and seminars conducted by international organizations and embassies – 72%
- Percentage of classes and seminars conducted by government - 6%
- Percentage of classes and seminars conducted by customs - 12%



Needs Assessment

Recommendations:

- Basic Entry Training – Increase from 3 weeks to 6 weeks
- Increase opportunities of practical and participative lessons and hands-on training exercises
- Institute 3 year cycle for Update and Advanced Training for all employees

International Donors Co-ordination

- International community provides assistance in customs related areas. There is a real potential for overlap
- OSCE Team welcomes inputs related to the following customs training topics:
 - Activities concerning training programs in 2010
 - Inclusion of training assistance in customs training centre curriculum (basic training and re-training)
 - Possibility of including the planned future trainings into the training centre curriculum

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