

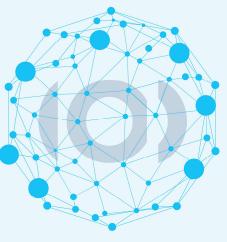
# OSCE ROUNDTABLE THE ROLE OF PSM IN COUNTERING DISINFORMATION

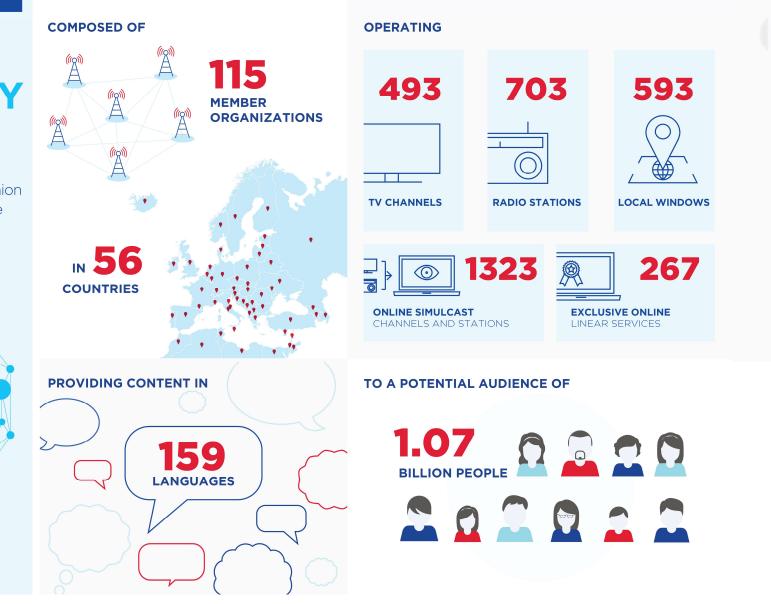
NICOLA FRANK HEAD OF INSTITUTIONAL AND INTERNATIONAL RELATIONS

JUNE 2022

## THE EBU COMMUNITY IN NUMBERS

The European Broadcasting Union is the world's leading alliance of Public Service Media





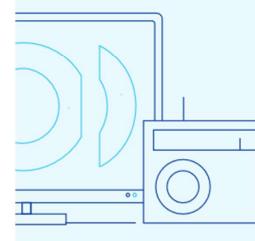
# EURIO)VISION NEWS

- PSM is Europe's biggest newsroom:
  PSM directly employ +40,000
  journalists
- **Connects** public service **newsrooms** in more than 30 countries
- 60 years of **sharing video news** content between broadcasters
- Network of **trust**

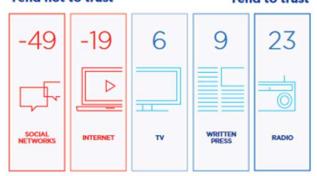


### HIGH TRUST IN TRADITIONAL MEDIA

Legacy media remain trusted sources of information in times of crisis, whereas trust in social networks continues to decline



#### RADIO IS MOST TRUSTED EU NET TRUST INDEX 2021 Tend not to trust Tend to trust





CITIZENS CHOOSE PSM FOR THEIR NEWS

In 16 of 26 European markets, PSM is the most trusted news brand



A TRUSTED NEWS ENVIRONMENT BENEFITS FROM STRONG AND INDEPENDENT PSM



The more citizens perceive their national PSM to be free from political pressure, the higher the level of trust in national news in general



### **PUBLIC SERVICE VALUES** EDITORIAL PRINCIPLES AND GUIDELINES

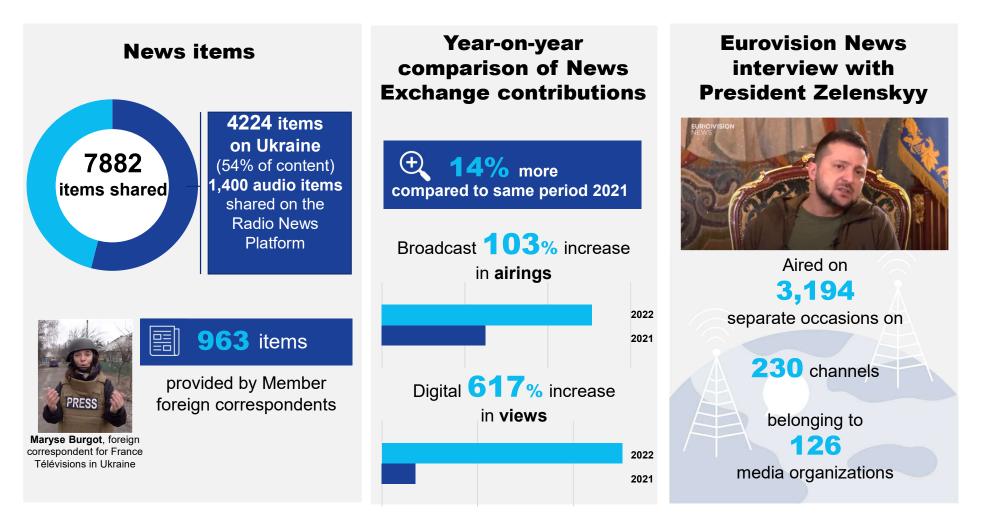


### TRUSTWORTHY INFORMATION VERSUS CLICKBAIT

- · Core values
  - universality
  - independence
  - excellence
  - diversity
  - accountability
  - innovation
- Editorial principles
  - impartial & independent
  - fair & respectful
  - accurate & relevant
  - connected & accountable

### **EUROVISION NEWS EXCHANGE UKRAINE DYNAMIC**

24 FEBRUARY TO 24 APRIL



### EBU MEMBERS AND ASSOCIATES USING SHORTWAVE, PODCASTS TO EXTEND ACCESS TO CONTENT



## $(\mathbf{O})$

### **EDITORIAL PRINCIPLES AND FACT CHECKING**

A mix of traditional journalism skills and verification methods, search and AI-supported tools

- > Tracing the source
- > Searching for the origin of a statement or quotation
- > Investigating videos and pictures
- > Cross-checking information
- > Contacting the right sources
- > Testimonies

### **PSM FACT CHECKING**



#### VRAI OU FAKE. N'y a-t-il "aucun risque de coupure" d'électricité l'hiver prochain, comme l'assure Emmanuel Macron ?

Contrairement aux affirmations du chef de l'Etat, Thiver 2022-2023 s'annonce endu pour le réseau électrique français. Les effets de la guerre en Ukraine, les roblèmes de corrosion sur les systèmes de secours de plusieurs réacteurs ucléaires et une potentielle vague de froid pourraient entraîner des coupures.



#### Désintox. Non, il n'y avait pas de terroristes présents lors du fiasco du Stade de France lors de la finale de la Ligue des Champions

Lors de la finale de la ligue des champions, un jeune homme connu sur Instagram sous le pseudo de « Challenger » s'est fait remarquer pour avoir fimé laininateur Cyril Hancuna en train de passer sous le tourniquet pour se rendre au Stade de France. L'influenceur serait revenu de Syrie après y avoir essayé des armés.



#### VRAI OU FAKE. Législatives : on a vérifié six affirmations des invités politiques de l'émission "France 2022"

Au cours de l'émission politique de France 2, jeudi soir, dix représentants des





Vrai ou fake : les critiques

justifiées ?

Melinda Gates sont-elles



#### Les résultats relatifs à votre recherche



Franc

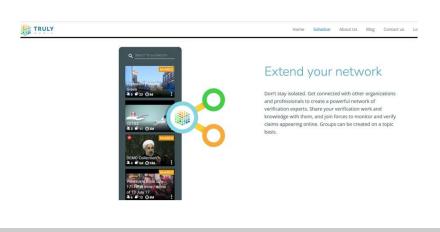


Désintox. Non, le compte Vrai ou fake : François Ruffin envers la fondation de Bill et Twitter de Bill Gates n'a pas accuse Bill Gates d'avoir été suspendu par Elon Musk "sacrifié le vaccin" AstraZeneca











#### S(O)CIAL NEWSWIRE

News Feed

Newsroom Flashlight Members Groups Newswire

Q Q Derek Bowler



WEST BANK: Israeli officer shoves antieviction protester to the ground in Masafer Yatta

May 13, 2022



US-SD: Wall of dust towers above residential street in South Dakota May 13, 2022



Events

US-FL: Valedictorian with non-speaking autism makes inspiring commencement address May 13, 2022



JERUSALEM: Israeli cavalry deployed amid funeral services for slain Al Jazeera journalist

May 13, 2022



UKRAINE: Ukrainian 9-year-old making 'miracle' recovery from shrapnel head wound May 13, 2022



US-OH: Tesla crashes into Ohio convention centre causing extensive damage [MUTE] May 13, 2022



funeral procession as mourners carry coffin of slain Al Jazeera journalist May 13, 2022











JERUSALEM: Mourners gather outside east Jerusalem hospital ahead slain Al Jazeera journalist's funeral May 13, 2022





### **INNOVATION** A EUROPEAN PERSPECTIVE – A NETWORKED PAN-EUROPEAN **NEWSROOM**

Al-supported translation

Al supported content selection and recommendation: Public service algorithm

Fact-checking network and social media cooperation

EBU OPERATING EUROVISION AND EURORADIO



RTÊ

NEWS SPORT ENTERTAINMENT BUSINESS LIFESTYLE CULTURE PLAYER TV RADIO

#### WEATHER ~ 7°C

 $Q \ A \equiv menu$ 

#### **A European Perspective**



Canal across Finnish-Russian border to re-open, unaffected by sanctions



Ukrainian refugees with pets urged to visit vet for rabies check-up



Krün wants to set up airdome for **Ukraine refugees** 

March 28 2022, 08:58 AM GMT+2



Latvia and Lithuania deta multi-million euro call ce

yle



March 29 2022, 12:24 PM GMT+2



SE SE



S(O)CIAL NEWSWIRE

March 29 2022, 10:51 AM GMT+2

BROUGHT TO YOU BY EURIO)VISION

March 25 2022, 04:26 PM GMT+1

### **VU D'EUROPE**

Franceinfo sélectionne chaque jour des contenus issus de médias audiovisuels publics européens, membres de l'Eurovision. Ces contenus se en français.

#### Vu d'Europe - L'Europe face à la guerre en Ukraine



IRLANDE : Le gouvernement a chiffré l'éventuel accueil de 100 000 réfugiés ukrainiens. Cela pourrait coûter au pays 2,5 milliards d'euros.



29 mars 2022 08:00 GMT+2

PARTAGÉ PAR L' EURIOVISION



ALLEMAGNE : Que faut-il donner ? Les organisations humanitaires se plaignent que des produits usagés finissent dans les sacs de dons...



IE

DE

RTÊ

29 mars 2022 12:27 GMT+2

28 mars 2022 19:05 GMT+2



**IRLANDE : A Dublin, les funérailles** de Pierre Zakrzewski. Le journaliste franco-irlandais avait été tué en Ukraine le 14 mars dernier.



2883

29 mars 20

SUEDE :

des anin

invités à

### 

#### **Um Olhar Europeu**



INMO apela para um uso mais amplo de máscaras faciais Credit Suisse perde caso de banqueiro que roubou clientes bilionários



Frota de pesca espanhola permane atracada em protesto contra os alto preços do gasóleo



22 de março de 2022 08:47 GMT+1





24 de março de 2022 11:50 GMT+1







21 de março de 2022 16:48 GMT+1



#### A European Perspective - Climate Crisis



Can deep geothermal projects help secure Swiss energy independence?



Climate crisis: governments must take 'swift, aggressive and sustained' action to decarbonize the airline industry

SWI

### **franceinfo:**

June 09 2022 at 06:53 AM GMT+2



'Greening' of the Alps is visible from space



Worst winter in a decade bee colonies



June 03 2022 at 10:17 AM GMT+2

FR



SWI

May 25 2022 at 12:33 PM GMT+2

June 03 2022 at 09:00 AM GMT+2

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### **THE RIGHT FRAMEWORK**

### Putting Council of Europe standards for Public Service Media into practice

 Flexible and future-proof remit, sufficient funding, editorial independence and institutional autonomy

### Supporting media plurality online

- > Securing access and findability of media services of general interest
- > Ensuring appropriate prominence of general interest
- > protecting the integrity of media in Europe online
- > proper media brand/logo attribution

### Accountability of online platforms/social media

 Strengthen the EU Code of Practice on Disinformation with structural indicators and an effective monitoring framework

# FOLLOW THE EBU







linkedin.com/company/ebu



instagram.com/ebu\_hq/



EBU UPDATE monthly newsletter

